



## Cancellation Policy:

We understand that travel plans can change and aim to provide flexibility while ensuring availability for all customers.

### Standard Bookings

- Full payment is required at the time of booking
- All cancellations will receive a full travel credit, valid for 24 months
- Travel Credit can be used by future bookings.

### No-Show Policy

If the vehicle is not collected within 24 hours of the scheduled pick-up time without prior notice, the booking will be considered a no-show and the full rental amount will be charged.

### Optional Upgrade – Stress-Free Travel Upgrade (\$25)

- Cancel up to 24 hours before pick-up
- Receive a full refund or travel credit
- No questions asked
- Recommended for peace of mind.

This policy is designed to balance customer flexibility with business certainty, reduce last-minute cancellations, and provide options for traveler's who want additional peace of mind.